

No.101 of 2021

16 December 2021

Dear Port Users

**SCHEDULED MAINTENANCE DOWNTIME OF JURONG PORT'S IT SYSTEMS
FROM 18 DEC 2021 7PM TO 19 DEC 2021 7AM**

Please be informed that there will be a scheduled maintenance for Jurong Port's IT systems from **Saturday, 18 Dec 2021 1900hrs to Sunday, 19 Dec 2021 0700hrs.**

During this period, Jurong Port's external systems, namely JP corporate website, JP-Online, StevedoreNet, JPASS, CEPS and LT Connect will not be accessible.

Kindly submit all necessary documents/applications through the respective systems prior to the scheduled downtime. For urgent request, please approach our duty personnel at Jurong Port's Main Gate, West Gate, Container Terminal Office, or General Cargo Office for assistance.

We apologise for any inconvenience and seek your understanding as we make the necessary improvements to serve you better.

Should you require further assistance, please contact Jurong Port's Customer Service Helpdesk at 6413 9600.

Thank you.

Tan Ah Keong
Assistant Vice President, Corporate IT
For Jurong Port Pte Ltd

(This is a computer generated circular and does not require a signature.)

RELY ON US

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