



Jurong Port

No.03 of 2022

20 Jan 2022

Dear Port Users

**SCHEDULED MAINTENANCE DOWNTIME OF JURONG PORT'S IT SYSTEMS  
FROM 23 Jan 2022 12am TO 23 Jan 2022 6AM**

Please be informed that there will be a scheduled maintenance downtime of Jurong Port's IT systems from **Sunday, 23 Jan 2022 0001hrs to Sunday, 23 Jan 2022 0600hrs**.

During this maintenance period, Jurong Port's external systems, namely JP-Online, StevedoreNet, JPASS, CEPS, LT Connect will not be accessible.

Kindly submit all necessary documents/applications through the respective systems prior to the scheduled downtime. For urgent processing required, please approach our duty personnel at Jurong Port's Main Gate, West Gate, Container Terminal Office, or General Cargo Office counter personnel or duty officers for assistance.

We apologise for any inconveniences caused and seek your understanding as we make the necessary improvements to serve you better.

Should you require further assistance, please contact Jurong Port's Customer Service Helpdesk at 6413 9600.

Thank you.

Tan Ah Keong  
Assistant Vice President, Corporate IT  
For Jurong Port Pte Ltd

(This is a computer generated circular and does not require a signature.)

**RELY ON US**

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