



Jurong Port



No.89 of 2021

18 Nov 2021

Dear Port Users

**SCHEDULED MAINTENANCE DOWNTIME OF JURONG PORT'S IT SYSTEMS
FROM 20 NOV 2021 10PM TO 21 NOV 2021 6AM**

Please be informed that there will be a scheduled maintenance downtime of Jurong Port's IT systems from **Saturday, 20 Nov 2021 2200hrs to Sunday, 21 Nov 2021 0600hrs.**

During this maintenance period, Jurong Port's external systems, namely JP-Online, StevedoreNet, JPASS, CEPS, LT Connect will not be accessible.

Kindly submit all necessary documents/applications through the respective systems prior to the scheduled downtime. For urgent processing required, please approach our duty personnel at Jurong Port's Main Gate, West Gate, Container Terminal Office, or General Cargo Office counter personnel or duty officers for assistance.

We apologise for any inconveniences caused and seek your understanding as we make the necessary improvements to serve you better.

Should you require further assistance, please contact Jurong Port's Customer Service Helpdesk at 6413 9600.

Thank you.

Tan Ah Keong
Assistant Vice President, Corporate IT
For Jurong Port Pte Ltd

(This is a computer generated circular and does not require a signature.)

RELY ON US

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